SDGHI



# **GLOBAL HEALTH** NEWSLETTER

FEATURING ALL THINGS GLOBAL HEALTH AROUND THE SINGHEALTH DUKE-NUS ACADEMIC MEDICAL CENTRE

### April 2024

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It's Glen's issue this month! As April's Global Health Warrior, get to know more about his journey in global health education and mental health advocacy.

# Moving research to practice, the importance of health communications, and the great AI debate: **Reflections from CUGH 2024**

Glen Koh, Education Associate at SDGHI, outlines key reflections from his attendance at the Consortium of Universities for Global Health conference 2024.

#### "Can public health really do anything to

address social determinants of health?" This was a question posed by a panelist in one of the sessions I attended at the CUGH conference in Los Angeles in early March.

I think it is a good question to ask - unless a public (or global) health lens is applied in the different sectors and functions of society, our ability to effect positive change to health outcomes is extremely limited.

Moving research to practice in global health requires inter- and multi-disciplinary collaboration. This was a theme of many conversations that took place during the conference. In a session about decolonising global health financing, academics in the audience asked how their research could be used to inform policies. Meanwhile, panelists called academics and researchers to "leave the ivory tower of education" and advocate for their work to be represented in political spaces. However, just as how communications is a two-way endeavour, I feel that both sides could afford to reach out.

This underscores the importance of **health communications** on several different levels. The platforms in which researchers share their work, whether at conferences or on social media, and how effectively they can engage with on-the-ground communities with their findings, all play a part in encouraging evidence-based action. A health communications workshop hosted by the Pulitzer Center also spoke to how researchers should collaborate with journalists who may translate their work for more general audiences. Often, such journalists have a wider reach and their articles have greater accessibility than academic



Our first SDGHI booth at CUGH 2024 with Deborah and Stephanie! Peep our laptop stickers - my favourite is the one that says "health is a fundamental human right".

journals. If research is to leverage this platform, an understanding of how health communications works would be necessary.

The sessions on **implementation science** were valuable in informing the way we approach global health work. The **global implementation case studies** released by the Fogarty International Center also serve as great teaching tools and practice guides for conducting implementation research in LMICs.

I particularly enjoyed hearing about the development and iterative process of a for-youth, by-youth HIV prevention programme in Nigeria. Their work showed the effectiveness of community-involved and community-led research and intervention, which serves as a great guide and reminder for our own work at SDGHI and the communities we work with.

The traditional **Great Global Health Debate** argued the motion "Al is a threat to global health"

### "Moving research to practice in global health requires interand multi-disciplinary collaboration."

- Glen Koh, Education Associate, SDGHI

and brought audiences great entertainment. Ironically enough, speakers on both sides used ChatGPT to help come up with talking points.

Ultimately, AI won over the crowd with its potential to drive precision medicine, increase access to knowledge bases and healthcare for lowerresource contexts, and support early detection and monitoring. However, concerns persist in the



With Stephanie and Kim Hwang, a friend we made at CUGH (he stopped us when he heard our distinctive Singaporean accents!). Nice to meet someone from Singapore and a fellow Blue Jay from Johns Hopkins University.

guardrails necessary to keep AI usage safe in global health and healthcare: the potential bias in existing datasets used to train AI models, the regulation and monitoring of its use in the private sector, and equity of access to this new technology to begin with. It's important that we keep these issues in mind as we continue exploring **the use of AI in healthcare**.

Interestingly enough, many of the themes noted here are not dissimilar to what I have encountered before in my past work in Student Affairs. Thinking back to the question "Can public health really do anything to address social determinants of health?", maybe there are already more similarities between public (and global) health and other sectors of society than we think. How we leverage these similarities would be the next question.

### A Thai-Singaporean initiative to address Asia's ageing population

Clinicians from Changi General Hospital (CGH) work with partners on international capacity-building strategies to enhance quality of geriatric care.

The Seamless Care for Ageing Population Programme between Singapore and Bangkok plays an enduring role in sharing best practices to develop healthcare governance and implementation strategies for clinical quality and services for geriatric, intermediate and long-term care settings.

The need for such a programme is reflected in how Asia is not only the world's most populous continent, but also the fastest ageing one.

Beyond the often-cited countries of Japan and Korea, Thailand has already transitioned into a fully aged society, with seniors accounting for 20% of its 13.5 million people. Likewise, one-fifth of Singapore's citizens are aged 65 and above, up 11.7% from a decade ago.

Complex workforce considerations and increases in manpower demands in the healthcare sector present a challenge that will require multifaceted solutions. Given the common challenges we face, it makes sense for countries to collaborate on research, education and capacity-building.



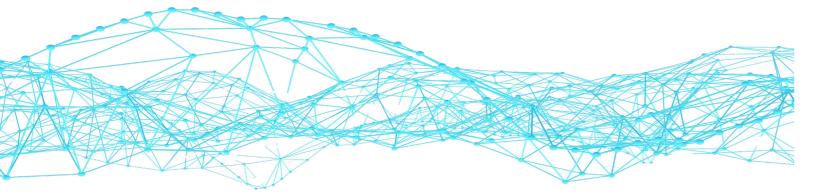
Hands-on experience during the Seamless Care for Ageing Population Programme between Thailand and Singapore.

"The sharing of best practices and knowledge through the Seamless Care for Ageing Population Programme enabled us to gain a deeper understanding of the similarities in the healthcare challenges faced by Singapore and Thailand on the care required for an ageing population. This presents opportunities for further collaboration between our countries, institutions and across disciplines, as we look into not just tackling and improving the health of our ageing population through health systems infrastructure, but also in community care and mental health," said Associate Professor Png Gek Kheng, Chief Nurse (Advanced Practice Nurse), CGH.

While the five-year programme, a collaboration between the SingHealth International Collaboration



A delegation of Thai healthcare professionals in Singapore for the Master Trainer's Programme held in October 2023.



# "As the world and our population demographics change, the challenges we are faced with will evolve"

- Clinical Assistant Professor Koh Lip Hoe, Senior Consultant, Department of Geriatric Medicine Head, Palliative Medicine, Changi General Hospital Office (ICO), the Department of Medical Service (Ministry of Public Health) and Bangkok Metropolitan Authority (BMA), came to a close last year, it saw over 260 healthcare professionals expand their knowledge of geriatric conditions and clinical management strategies. The programme's attendees have since brought the knowledge gained back to their home institutions. They continue to relay the skills learnt to colleagues and other healthcare professionals, thereby multiplying the reach of the programme. "As the world and our population demographics change, the challenges we are faced with will evolve," said Clinical Assistant Professor Koh Lip Hoe, Senior Consultant, Department of Geriatric Medicine and Head, Palliative Medicine, CGH. "Only by continually studying the environment we are in, learning from the community and listening to people we want to serve, can we create and adopt an agile approach to geriatric healthcare that will lead to sustainable outcomes."

#### Read the full article <u>here</u>.

#### **About Changi General Hospital**

Delivering trusted care since 1935, Changi General Hospital (CGH) is an academic healthcare campus that consistently delivers positive patient and population health outcomes. A tertiary referral centre with over 1,000 beds, CGH receives some 1 million patient visits in Singapore each year. Helmed by a multi-disciplinary, dedicated team of healthcare professionals, CGH is committed to medical research and education, clinical innovation and care for patients through a comprehensive range of medical specialties and services. CGH has been ranked among the World's Best Smart Hospitals (2021-2024); World's Best Specialized Hospitals (2022-2024); World's Best Hospitals (Singapore) (2019–2024) and Best Specialized Hospitals Asia Pacific 2023 by Newsweek and data firm Statista. The hospital is also ranked 32nd among Singapore's Best Employers 2023, out of 2,000 companies evaluated in an independent survey by The Straits Times and Statista.

For more information, visit www.cgh.com.sg

#### **About SingHealth International Collaboration Office**

The SingHealth International Collaboration Office (ICO) was established in 2007 to foster cross-border collaborations aimed at building healthcare capabilities and sustainability in the region.

Building on the care, research and education strengths of the SingHealth Duke-NUS Academic Medical Centre, ICO's programmes aim to nurture a strong pipeline of healthcare practitioners who are empowered to improve healthcare outcomes. These mutually beneficial programmes enable the sharing of expertise to build sustainable healthcare systems across communities in the region.

Find out more about collaboration opportunities by emailing ico@singhealth.com.sg

# A Quality of Care Measurement for Seriously III Children

SDGHI Global Health Doctoral Scholar Felicia Ang on her work in improving paediatric palliative care.

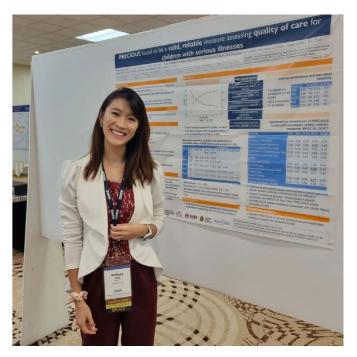
Quality of care is a strong indicator of a health system's effectiveness. For serious paediatric illnesses, especially in settings where resources are scarce, the ability to measure quality of care is key for stakeholders to identify and improve underperforming processes and settings.

"In the early days of my PhD, I was given the chance to work with seriously ill adults and their families," said <u>Felicia Ang</u>, a doctoral researcher under the Duke-NUS Programme for Health Services and Systems Research.

Observing the unique challenges these families faced, and how the Lien Centre for Palliative Care (LCPC) had done phenomenal work in addressing important questions relating to adults with advanced illnesses, Felicia was compelled to explore the care experiences of a different population – that of seriously ill children.

"At that time, we had not ventured far into the paediatric population," said Felicia. "But I was keen to find out how the care experiences of over 21 million seriously ill children could be improved."

What resulted from her research was **Parental Experience with Care for Children with Serious Illnesses (PRECIOUS)**, a quality of care measure for seriously ill children across various care settings. Evaluating parental experiences on various scales, it helped in the identification of gaps in care delivery, and informed targeted interventions to improve quality of care.



Felicia representing LCPC at the 45th Annual Meeting of the Society for Medical Decision-Making.

As an SDGHI Global Health Doctoral Scholar, Felicia was awarded grant funding to carry out her research, as well as access to resources and guidance from mentors who aided her in the deepening of her global health knowledge, offering her with a different mindset which helped shift the way she saw her research.

"While working on initial plans, I realised that a local-only approach may limit the long-term and wider impact of LCPC's efforts, especially when many of the challenges faced by the seriously ill are shared," said Felicia. "We wanted to take on a global health approach to understand: how can we optimise the resources within our grasp to make a wider impact?"

Looking forward, Felicia and her team aim to develop and evaluate interventions for families of children with serious illnesses that can be adapted and scaled across different settings.

There is much more to be done, such as extending the quality measurement work to the wider region, and designing targeted interventions to address gaps.

The Global Health Doctoral Scholars Track, Felicia reflects, provided her with a unique perspective on the complexities of health disparities and the importance of culturally relevant and sustainable health interventions.



Felicia expressing appreciation for mentors and local partners.

### "How can we optimise the resources within our grasp to make a wider impact?"

- Felicia Ang, doctoral researcher, **Duke-NUS Programme for** Health Services and Systems Research SDGHI Global Health Doctoral Scholar

"Collaborative efforts were a cornerstone of this research," said Felicia, who engaged with local and regional partners and received guidance from mentors well-known in palliative care. They provided first-hand input into ensuring that the processes of care captured in the instrument were globally relevant, particularly in measuring quality of paediatric palliative care in resource-varied settings.

"In an ever-changing research environment that is increasingly valuing cross-disciplinary collaboration, I do think that global health training is an important ingredient for future success," she said. "Fundamentally, what I've learned is only the beginning. Let's see where the future brings us!"

Read the full article here.

# **Global Health Grant Awardees**

Congratulations to the awardees of the DGHI-Duke-NUS Joint Pilot Grant!

#### PROJECT TITLE

A pilot trial of a <u>community-</u> and primary care-based intervention linked with mobile technology for hypertension control in Nepal (CoPILOT trial)





**Prof Tazeen Hasan Jafar** (Duke-NUS Programme in Health Services and Systems Research)

**Prof Julian Hertz** (Duke Global Health Institute)

#### PROJECT TITLE

A sero-prevalence survey of emerging arbovirus infections along an urban-rural gradient in the Sava region of Madagascar



Dr Mark M. Janko (Duke Global Health Institute)



Dr Ruklanthi (Rukie) de Alwis (Duke-NUS Centre for **Outbreak Preparedness)** 

#### **About the DGHI-Duke-NUS Pilot Grant**

The Duke Global Health Institute (DGHI) and Duke-NUS Medical School (Duke-NUS) Joint Pilot Grant seeks to support collaborative research projects that address key global concerns. The grant provides pilot funds to interdisciplinary teams led by faculty from these two institutions to stimulate new collaborations.

Connect with us at sdghi@duke-nus.edu.sg if you are involved in Global Health work and would like to be an SDGHI Faculty member!

#### **BECOME A GLOBAL HEALTH SCHOLAR**

Applications are open for the SDGHI Global Health Doctoral Scholars Track. Download the fact sheet and find out more here.





**Prof Charles L. Nunn** (Duke Global Health Institute)

# **Open Grant Call!**

#### **ACP Programme Grant for Global Health**

The **Academic Clinical Programme (ACP) Programme Grant** is an academic medicine initiative designed to seed development and facilitate advancement of the ACPs' Academic Medicine strategic goals.

The Global Health Support category aims to promote interest in and provide opportunities for Global Health projects in the region. Proposals that support and describe a sustainable line of Global Health research, policy, innovation and/or educational opportunities will be prioritised.

Grant capped at S\$50,000

#### **SDGHI Pilot Grant**

The SDGHI Pilot Grant seeks to support and encourage interdisciplinary teams led by an SDGHI faculty member to undertake global health projects that address pressing health challenges in Asia.

Grant capped at S\$50,000

#### **ONLINE INFO**

Find out more and access forms here

**CLOSING DATE** 26 April 2024

# Join us in Strengthening the Mental Health Landscape in Asia and Beyond

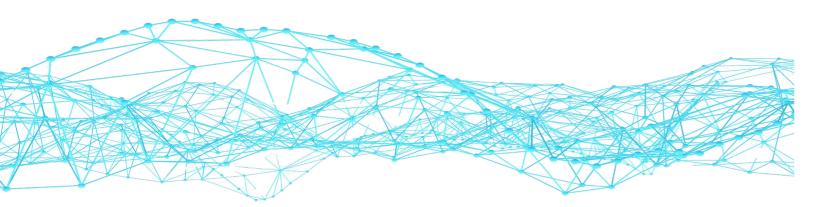
### **DOWNLOAD FACT SHEET**

Find out more and access forms here

**CLOSING DATE** 26 April 2024



Mental Health is one of the key priorities of the SingHealth Duke-NUS Global Health Institute (SDGHI). As hosts of the <u>Mental Health Innovation Network (MHIN) Asia</u> <u>Hub</u>, SDGHI will serve as a regional platform to facilitate knowledge-sharing, foster collaboration, and enable cross-exchange among innovators, policy makers, service providers and other experts in mental health.



#### Be a part of our efforts

Join us in our global mental health efforts in Asia and become part of this network by registering <u>here</u>. Registration is free.





# Enhance your Global Health Knowledge

### Graduate Certificate in Practice of Global Health in Asia

The **Graduate Certificate in Global Health Practice in Asia** and its constituent courses seek to empower participants with the necessary knowledge and skills to address Global Health issues affecting Singapore, Asia, and beyond.

"COVID-19 reinforced to us how deeply interconnected we human beings – as individuals and as nations – all are. Now, the health of the global population continues to face a myriad of complex challenges, from more familiar problems such as noncommunicable diseases to emerging existential threats such as climate change.



Safeguarding our collective health requires solutions that are interdisciplinary, cross-sectoral, and transnational. My fervent hope is that more global health professionals and leaders from Asia will rise and contribute to the improvement of health not only in our region but the world entire."

- Dr Renzo Guinto Associate Professor, SDGHI Course Director, Planetary Health: From Analysis to Action Graduate Certificate in Practice of Global Health in Asia

### Learn more with our graduate certificate electives Registration opens 1 May

Course Number	Course Title	Course Dates
GMS 5152	Infectious Diseases and Global Health	12 Aug - 16 Aug 2024
GMS 5153	Non-Communicable Diseases: Building Health System Capacity	2 Sep - 6 Sep 2024
GMS 5155	Planetary Health: From Analysis to Action	23 Sep - 27 Sep 2024
GMS 5154	Adolescent Health in Asia	11 Nov - 15 Nov 2024

#### FOR MORE INFO

To find out more, visit our website

#### CONTACT

For enquiries, connect with us at **sdghi@duke-nus.edu.sg** 12

# **Global Health Warrior**

We profile the champions of Global Health who have been doing great work across the region. Get to know more about their motivations, interests, and expertise, and feel free to reach out to them for collaboration opportunities!

# **Glen Kilian Koh**

**Education Associate** 

SingHealth Duke-NUS Global Health Institute Duke-NUS Medical School

# Glen's first foray into global health began at an intersection of mental health and public health.

Having been involved in student mental health advocacy while pursuing his BA in Psychology, and health education during his stint as student affairs staff at Yale-NUS, he decided to focus his Master of Public Health on social and behavioural sciences and the prevention aspects of mental health work, particularly in suicide prevention.

"While at the Johns Hopkins Bloomberg School of Public Health, I was intentional about wanting to learn about how mental health work is being done in LMIC settings or in the Asian region. This led to me sitting in on meetings with the Global Mental Health department," said Glen. "That really was my entry point into global health. I appreciated being in a space where people were trying to untangle what mental health means based on cultural determinants, community-involved knowledgebuilding and practice, and so on."

Now, full speed ahead on his global health journey, Glen wears dual hats as part of both the <u>education</u> team and the <u>global mental health</u> team at the SingHealth Duke-NUS Global Health Institute (SDGHI).



It's been a fruitful time so far, with the launch of the **Graduate Certificate in Practice of Global Health in Asia**, conducting monthly webinars for the **Global Health Seminar Series**, and planning out the Global Health Residency Programme, Global Health Fellows Programme and the Global Health Doctoral Scholars Track. In addition, outreach with medical students has kept him and the team busy.

"You might have noticed that we have programmes targeted at medical professionals throughout different points of their medical education pathway," said Glen. "These touchpoints serve as reinforcement as well as opportunities to dive deeper into global health along the way."

"With programmes targeted at medical professionals throughout different points of their medical education pathway, these touchpoints serve as reinforcement as well as opportunities to dive deeper into global health along the way."

#### - Glen Koh. Education Associate, SDGHI

With SDGHI recently being approved as a preventive medicine residency posting site, together with the planned development of the Masters of Global Health, Glen is excited about new opportunities to expand on global health education. However, the challenge has been in convincing people that work in medical healthcare can be related to global health.

"That can be hard to believe when you work in more acute settings or niche specialties," he said. "Role models within medical sub-fields who have more influence and can contribute to perspectivebuilding are crucial in changing this mindset. In the end, all of it still contributes to larger health systems that are influenced and impacted by global health issues."

On the other half of his portfolio, Glen spoke about SDGHI hosting the Asia Hub of the Mental Health Innovation Network (MHIN). Given the heterogeneity in the way mental health presents itself in Southeast Asia, he feels strongly for a similarly heterogenous response to mental health in this landscape.

"Psychology as a field has long been dominated by research cohorts of white, American, college-aged, men. I see the work with MHIN contributing to what decolonising global health looks like: spotlighting a region that has also been largely overlooked in academic and funding spaces and trying to build up an ecosystem that encourages innovation to counter our prevailing narratives of mental health."

The global mental health team is now working on a MHIN Asia launch event to convene regional mental health stakeholders to discuss key priorities, current directions and challenges, and best practice for advancing regional mental health.

Outside of the MHIN, the global mental health team is working with SDGHI Regional Collaborating Centre partners in Jaffna to explore adolescent mental health services in Northern Sri Lanka. They are also engaged in work with mental health platform Intellect on workplace well-being, and exploring a research project on Mental Health First Aid, which Intellect recently acquired the license to deliver in Singapore.



Glen with the education team and students from the Introduction course of the Graduate Certificate in Practice of Global Health in Asia

"It's important for us to have translational research and the ability to assess if our efforts are truly making the change we need and want them to make."

- Glen Koh

This desire to delve deeper into mental health work extends outside of the workplace.

Glen was one of two Singaporeans selected to be part of the 3rd cohort of Orygen Global's ASEAN-Australia Youth Mental Health Advocacy Fellowship, and is looking forward to using that space to build up connections and knowledge about youth mental health in the region, as well as develop some potential advocacy projects around suicide stigma and prevention.

"Suicide prevention is still a deeply personal cause for me and remains my north star. I'm very "While we all work on such serious things, we also happy to learn more about and get involved in must make sure we make this a sustainable venture work in this realm. I am also interested in it on an for ourselves and have some fun too. So one day, I implementation science level. I think it's important don't know when, I will convince my colleagues to for us to have translational research and the ability do a mid-day dance party in the office :p"

#### **CONNECT & COLLABORATE**

Glen works in the space of health education, youth mental health, and suicide prevention. Reach out to find out more at glen@duke-nus.edu.sg

#### **BE FEATURED AS OUR GLOBAL HEALTH WARRIOR** If you would like to be featured as our Global Health Warrior, or know one who should be featured, connect with us at sdghi@duke-nus.edu.sg

to assess if our efforts are truly making the change we need and want them to make."

With the second course of the Graduate Certificate of Practice in Global Health in Asia in April, and potential projects on the global mental health front, Glen is excited for what's to come. Despite the busy months ahead, he is keen to emphasise balance.



Glen working on a painting depicting health and wellbeing at a recent joint team building session between SDGHI, the Duke-NUS Centre for Outbreak Preparedness, and the SingHealth International Collaboration Office.

# **Global Health Publications**

In this segment, we list down recent Global Health publication by SDGHI faculty. Connect with us at sdghi@duke-nus.edu.sg for your paper to be featured in our next newsletter.

#### A research definition and framework for acute paediatric critical illness across resourcevariable settings: a modified Delphi consensus

Anita V Arias, Michael Lintner-Rivera, Nadeem I Shafi, Qalab Abbas, Abdelhafeez H Abdelhafeez, Muhammad Ali, Halaashuor Ammar, Ali I Anwar, John Adabie Appiah, Jonah E Attebery, Willmer E Diaz Villalobos, Daiane Ferreira, Sebastián González-Dambrauskas, Muhammad Irfan Habib, Jan Hau Lee, Niranjan Kissoon, Atnafu M Tekleab, Elizabeth M Molyneux, Brenda M Morrow, Vinay M Nadkarni, Jocelyn Rivera, Rebecca Silvers, Mardi Steere, Daniel Tatay, Adnan T Bhutta, Teresa B Kortz, Asya Agulnik, the Pediatric Acute Lung Injury and Sepsis Investigators (PALISI) Network on behalf of the PALISI Global Health Subgroup\*

The true global burden of paediatric critical illness remains unknown. Studies on children with life-threatening conditions are hindered by the absence of a common definition for acute paediatric critical illness (DEFCRIT) that outlines components and attributes of critical illness and does not depend on local capacity to provide critical care. This paper presents an evidence-informed consensus definition and framework for acute paediatric critical illness.

#### The seroincidence of childhood Shigella sonnei infection in Ho Chi Minh City, Vietnam

Nick K. Jones, Data curation, Formal analysis, Writing – original draft, Writing – review & editing, corresponding author Trang Nguyen Hoang Thu, Methodology, Ruklanthi de Alwis, Investigation, Methodology, Corinne Thompson, Investigation, Methodology, Ha Thanh Tuyen, Investigation, Tran Do Hoang Nhu, Investigation, Voong Vinh Phat, Investigation, Pham Duc Trung, Investigation, Phung Khanh Lam, Data curation, Bui Thi Thuy Tien, Resources, Hoang Thi Diem Tuyet, Resources, Lu Lan Vi, Resources, Nguyen Van Vinh Chau, Resources, Nhi Le Thi Quynh, Methodology, and Stephen Baker, Conceptualization, Funding acquisition, Supervision, Writing – original draft, Writing – review & editing

Shigella sonnei is a pathogen of growing global importance as a cause of diarrhoeal illness in childhood, particularly in transitional low-middle income countries (LMICs). This paper seeks to determine the incidence of childhood exposure to S. sonnei infection in a contemporary transitional LMIC population, where it represents the dominant Shigella species.

#### Promoting Collaboration of Regulators and Patients in Improving Drug Safety and **Regulatory Decision Making**

Yoong Khean Khoo. JohnC.W.Lim. Wei Chuen Tan-Koi· Nokuthula Sikhethiwe Kitikiti· Ai Ling Sim-Devadas

Pharmacovigilance involves a continuous process of evaluating, monitoring and communicating the safety profile of a medicine throughout its life cycle. This process involves a range of stakeholders, including national regulatory authorities, industry, health organisations, healthcare providers and patients. Although patients are the end users of medicines and experts in their medical conditions, patient involvement is still nascent in the Asia-Pacific region. While there are positive examples and encouraging trends, several key challenges currently hinder systemic patient involvement in drug safety and regulatory decision making. Systemic issues such as a lack of formalised frameworks or platforms, underdeveloped communication and information exchange channels, and paternalistic health systems constrain greater patient involvement and collaborative regulator-patient activities. Addressing these challenges will greatly advance collaboration among regulators, patients, and patient advocates to enhance drug safety and regulatory decision making.

#### PRECIOUS demonstrated satisfactory measurement properties for assessing the quality of care for children with serious illnesses

Felicia Jia Ler Ang, Yin Bun Cheung, Mihir Gandhi, Truls Østbye, Chetna Malhotra, Rahul Malhotra, Cristelle Chu-Tian Chow, Poh Heng Chong, Zubair Amin, Teresa Shu Zhen Tan, Komal Tewani, Siti Nur Hanim Buangi, Eric Andrew Finkelstein

To determine the measurement properties of PaRental Experience with care for Children with serIOUS illnesses (PRECIOUS), a parent-reported measure of Quality of Care for seriously ill children across care settings and illness trajectories.

#### A Qualitative Exploration of Parental Perspectives on Quality of Care for Children with **Serious Illnesses. Frontiers in Pediatrics**

Ang, F. J. L., Chow, C. T. C., Chong, P. H., Tan, T. S. Z., Amin, Z., Buang, S. N. H., & Finkelstein, E. A. (2023).

Being responsive to end-users is essential to good care. Limited in-depth exploration of parental perspectives on care received by children over the course of serious illness has hindered the development of process measures to evaluate guality of care. The objective of this paper was to identify the key process indicators prioritised by parents in the care of seriously ill young children and develop a framework to guide assessment of quality of care.

#### **FEATURE YOUR PUBLICATIONS!**

Connect with us at sdghi@duke-nus.edu.sg for your papers to be featured in our next newsletter.



# Advancing Global Health in Asia and Beyond

The SingHealth Duke-NUS Global Health Institute seeks to tackle prevalent health challenges, strengthen health systems, and better insulate countries from pandemics and disease threats.

Have an idea for a segment in the Global Health News newsletter? Let us know! <u>ashley.teo@duke-nus.edu.sg</u>

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